



Disability Access Statement

Northcliffe & Seaview Holiday Parks

Northcliffe & Seaview Holiday Parks warmly welcome all visitors to our properties and every effort will be made to accommodate the requirements of people with disabilities, within the limits of a sloping park on a restricted site between a 300 foot high cliff and a main road.

The parks are situated on a main road (B1447) between Robin Hoods Bay and High Hawsker.

The premises comprise of 4 customer access buildings these are Reception @ Northcliffe Holiday Park, Northcliffe Holiday Park Amenity Building & Games Room, Seaview Holiday Park Amenity Building & Games Room & the Woodland Shop & Café Bar. All of these buildings are single storey and ramped access is provided wherever it has been possible.

Facilities & Access

Designated Car parking areas can be found on both parks within a close proximity of the majority of Holiday Caravans. There is also Car parking provided close to all facility buildings on both parks. Parking for reception is on opposite side of road to the building and traffic next to the woodland shop and tearoom. The speed limit is no more than 20 miles per hour on all of the park roads and there are some traffic calming measures in place such as speed humps, speed limit signage, road markings and road traffic signs. All customers are kindly asked to follow the Highway Code at all times when driving on the park roads, this is clearly stated in our Park Rules.

Woodland Shop & Café Bar: ramp access to door, toilet and outdoor seating area, but small ridge over doorway. Moveable seating and low level counter area here.

Reception: ramp access to door, but small ridge over doorway.

The Toilet & Shower Facilities: Both have ramped access & access panels where a code has to be entered releasing an electronic lock before access is granted. Both keypads are positioned at a suitable height for wheelchair users and both keypads have Braille on the buttons for customers with impaired visibility. Keyed access can be provided in special circumstances. Both have toilet & shower facilities for disabled use. All wash hand basins & taps are of a suitable height for all customers.

The Woodland Shop & Café Bar, the public toilet, Northcliffe's amenity building & Reception doors allow for disabled access. Seaview Amenity Building & Northcliffe & Seaview Holiday Parks telephone box's do not have doors suitable for disabled access, however all facilities on both park are shared. In the case of an emergency the reception telephone can be used during opening hours. When reception is closed emergency mobile telephone numbers are provided to all customers and staff will respond to emergency calls.

Dustbin points around the parks have ramped access and wide entrances.

All floors in all buildings have flat even surfaces and all are carpeted other than the floor in the toilet & facilities and the laundry room floor, these are tiled floors but are also flat even.

Notices can be printed in large print for visually impaired visitors.

The premises are well lit throughout with fire alarms, fire extinguisher points and smoke detectors are placed in several areas around the parks and in the amenity buildings.

The property is well sheltered from road noise and would be more suitable for people with auditory impairment.

The bar area can be slightly noisy at times.

Payphone for use by guests on the premises.

Mobile phone reception varies at Northcliffe Holiday Park due to the gradient of certain areas of the park and the surrounding woodland but is reasonable at Seaview Holiday Park. Vodaphone having best service in area.

Nearest town - Whitby (4.5 miles). Bus & train stations here.

Bus stop on either side of the road where the park road meets the B1447.

Company Directors Signature: _____ Date: _____

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